

# PHILIPS

## Success story

Accelerating legal productivity with Philips SpeechLive

**Awdry Law streamlines legal dictation boosting efficiency and accuracy through integrated AI tools**



## Awdry Law, a prominent UK-based legal practice, switched to Philips SpeechLive to modernise its dictation and transcription workflows with integrated speech recognition.

For the first time, speech recognition was built directly into their workflow – with no toggling between platforms and no added setup. The seamless onboarding, powerful AI Assistant and intuitive interface quickly led to widespread adoption, time savings and improved support staff productivity.

### The challenge

Awdry Law's previous setup – a combination of multiple tools for dictation and transcription – was functional but fragmented. Without built-in speech recognition, even short dictations needed multiple tools and manual review.

Support staff often spent hours transcribing, and customisation was limited. The team was also cautious about changing established workflows, so any new platform had to rapidly prove its benefits. With their current solution up for renewal in just two weeks, the team urgently needed a new solution that could be integrated quickly and would deliver immediate value.

### Switching to Philips SpeechLive

After discovering SpeechLive at a legal tech event, Awdry Law saw it as the perfect fit for their needs. The integrated AI Assistant and ability to trial directly from the website were especially appealing. Within two weeks, the entire firm had switched over.

## The facts

**The customer**  
Awdry Law  
[www.awdry.law](http://www.awdry.law)

**Location**  
Royal Wootton Bassett  
United Kingdom

**Rollout**  
December 2024

*"A 2-hour transcription was done in 10 minutes with SpeechLive – and it was flawless."*

**Paul Walshe**

Partner Awdry Law, UK

**SpeechLive's built-in speech recognition allows for real-time transcription without switching tools.**

## Results



### Time savings

Real-time speech recognition and AI summarisation turned a 45-minute dictation – previously a 2-hour manual task – into a polished draft in just 10 minutes.



### Reduced operational costs

No need for separate Dragon licenses or local server infrastructure, resulting in both direct and indirect savings (e.g. fewer IT resources needed).



### Enhanced productivity

The SpeechLive AI Assistant frees up time for support staff by completing necessary manual tasks, reducing the need for additional hires even as new lawyers join.



### Cultural shift

While some resistance remains, the clear efficiency gains are winning over staff and prompting a rethink of traditional workflows.



### Feature highlights

Features such as Smart Transcript and Summaries were especially valued to speed up documentation creation and understanding from long-form dictations.



### Ease of use

Having audio, transcript, and summary in one place made review faster and easier.



*“The ease of use was the tipping point. Just a few clicks to engage the AI Assistant – it changed how we work.”*

**Paul Walshe**

Partner Awdry Law, UK

## Turning feedback into features

One of the most striking aspects of Awdry Law's experience with SpeechLive was how quickly the product team responded to user feedback.

During rollout, the Awdry team highlighted the need for easy rewind/fast-forward controls in the mobile app – essential for accurate review during dictation playback. The SpeechLive product team acted immediately, and the feature was designed, developed and added directly to the app within weeks.

This case study highlights how a speech recognition-powered solution like Philips SpeechLive can simplify workflows, reduce costs, and eliminate transcription bottlenecks in legal environments.

Awdry Law's experience underscores the importance of intuitive design, responsive support, and seamless deployment in driving tech adoption.

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**Looking to boost productivity and reclaim more billable time? Try SpeechLive today.**



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